



Sensitive of the impact that the spread of the Coronavirus (Covid-19) is having in the world. CAPITALI GRUPO HOTELERO, endorses its commitment to protect the integrity of our guests, clients, collaborators and suppliers by maintaining the highest hygiene and cleanliness as our hotels are “Punto Limpio”, “Distintivo H” and Distintivo Moderniza certified which guarantees it, Additionally we have taken SECRETARIA DE SALUD, SECRETARIA DEL TRABAJO as well as IMSS guidelines and recommendations to create our HS HOTSSON CARES PROTOCOL which implements the previous certifications to increase the safety and comfort throughout our facilities.

All of our Hotel’s Collaborators have received proper training and information about HS HOTSSON Cares protocol which comprises of more than 100 points that will help mitigate the transmission of COVID-19. Below is a summary of some of them.

- 1.- Protocol of Hand and Shoes Sanitizing stations at Hotel Entrances
- 2.- Partitions have been added at Front Desk and Business center meeting rooms to minimize risk of transmission.
- 3.- Temperature monitoring when entering and exiting of employees from workplace.
- 4.- Protective Masks mandatory use for all our collaborators.
- 5.- Hand Sanitizers installed at all high traffic areas of the hotel and for our collaborators.
- 6.- Limited access and social distancing in all venues of the hotel.
- 7.- Thorough Sanitized Rooms with specialized and certified products as well as the addition of new amenities.
- 8.- Be assured that All Food and Beverage services will be properly handled according to DISTINTIVO H certification standards and that will be served as per health authorities’ recommendations.

We have increased cleaning frequencies of our public areas using certified cleaning products that guarantee clean surfaces at a hospital-grade quality that you expect.

Our Staff is ready to respond to any Coronavirus contingency in all of our properties.



Contact Us.

We continue to be flexible, should you wish to make adjustments in your reservations, we encourage you to contact us through our central reservation's office at 477 719 8010 or our Web Page at www.hotsson.com by clicking HS HOTSSON CHAT or with your sales executive.

Given that the situation may change, we are committed to keep you informed and updated for we invite you to stay in contact through our social Media and / or Webpage.

At CAPITALI GRUPO HOTELERO it is our commitment that during your stay, in your room or in our venues you can be confident that you are in a safe environment and always welcomed even tough circumstances may be complicated at the time.

Sincerely,

Alejandro Mateos Berlanga
CEO
CAPITALI GRUPO HOTELERO